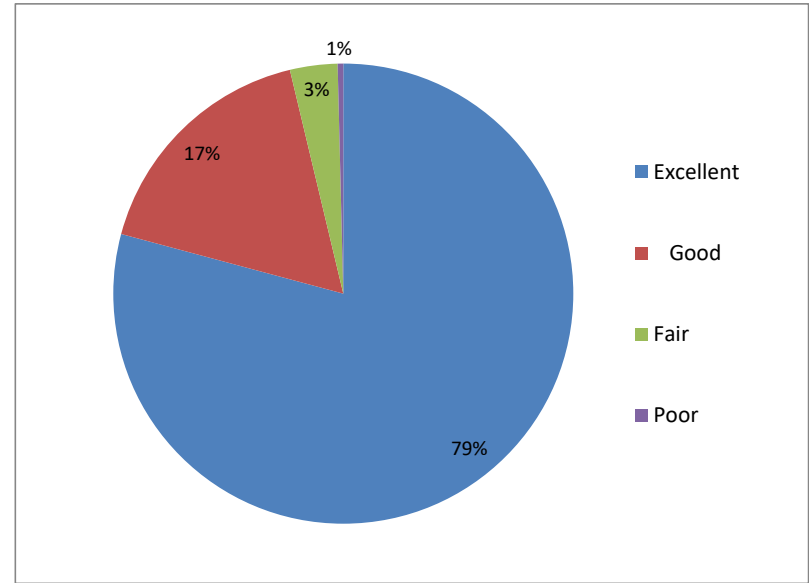


GP PATIENT SURVEY PERFORMANCE: March 2024 [GP NATIONAL SURVEY QUESTIONS] Dr KULSHRESTHA's M85686

Number of Questions: 18

	Excellent	Good	Fair	Poor	Total
<b>Total No. Patients</b>	403	87	17	2	509
1	9	16	5	1	31
2	26	5	0	0	31
3	20	11	0	0	31
4	26	5	0	0	31
5	22	7	2	0	31
6	22	8	1	0	31
7	24	6	1	0	31
8	18	11	2	0	31
9	14	15	1	1	31
10	27	4	0	0	31
11	26	5	0	0	31
12	25	6	0	0	31
13	26	5	0	0	31
14	26	5	0	0	31
15	20	9	2	0	31
16	23	7	1	0	31
17	25	4	2	0	31
18	24	7	0	0	31
					0
					0
					0
					0



**COMMENTS / ACTIONS / SUGGESTIONS [Practice Manager] - Use at practice meetings / Staff Meetings and MUST BE EVIDENCED.**

79% of our patients feel we are providing an excellent service and 17% feel we are good. This is a team improvement and well done for a good effort. We believe we can further improve these results so please continue to ask as many patients if they are happy with our services and our surgery and all feedback will be shared with the team and at our next scheduled meeting.

ime. For Choice of appointment and waiting time: I know we are trying our very best to ensure we offer choice of appointments but due to unavailability of GP we are unable to do this sometimes. We try our best to be in time but waiting time depend on the patient's problem to sort out and the patient to be urgently referred due to severe illness. We are trying for the call back service so patients need not to wait.